

## Our school will work with children and families and we will

### Aim to:

**Work to families' strengths** especially those of parents and carers and take time to understand their needs fully.

people, children and communities to support each other.

**Focus on preventing problems** before they occur and offer flexible, responsive support when and where it's required.

**Base all we do on evidence** of both what is needed and of what works and be brave enough to stop things that are wrong.

### We will know if our work in early help is successful if it delivers these outcomes:

| Children and Young People...   | Parents and Carers...  |
|--|--|
| <ul style="list-style-type: none"> <li>▸ Are physically and emotionally healthy</li> <li>▸ Are resilient and able to learn well</li> <li>▸ Are supported by their families, their community, and - when necessary - professionals to thrive and be successful</li> <li>▸ Live in environments that are safe and support their learning and development.</li> </ul> | <ul style="list-style-type: none"> <li>• Are supporting one another in their communities</li> <li>• Know where to get help if they need it</li> <li>• Have trusted relationships with practitioners, neighbours and other parents</li> <li>• Are well informed about how best to help their child develop, and motivated to make great choices.</li> </ul> |

Our offer is embedded in the Holly House Child Protection and Safeguarding Policy. Early Help, and is part of a continuum of work in helping keep children safe. We also have a system to address any concerns in our delivery of the offer, and this is addressed in the school's complaints procedure (available in the parent info section of this website).

Our service is delivered by all our staff on behalf of our school through their class team, keyworkers and if applicable, their Residential Key Worker.

Our points of contact in school are Mrs R. Chester (Deputy Head) and Mr I. Williams (Head)

You can make contact by phoning the school on 01246 450530 or by email at [rebeccac145@hollyhouse.derbyshire.sch.uk](mailto:rebeccac145@hollyhouse.derbyshire.sch.uk)

[iwilliams@hollyhouse.derbyshire.sch.uk](mailto:iwilliams@hollyhouse.derbyshire.sch.uk)

You may also contact residential staff at

[andrewr18@hollyhouse.derbyshire.sch.uk](mailto:andrewr18@hollyhouse.derbyshire.sch.uk)

[marks18@hollyhouse.derbyshire.sch.uk](mailto:marks18@hollyhouse.derbyshire.sch.uk)

Emails are monitored daily throughout holiday periods.

If you have any urgent and immediate concerns then follow the links on our SAFEGUARDING section of this website.

Working in partnership with parents/carers to PROVIDE POSITIVE EXPERIENCES FOR CHILDREN

I. Williams

Head Teacher